

# OVI

.....  
Place, date

.....  
First name, Last name

.....  
Address of consumer

**PRISMES Karolina Mięśowicz**  
**Plac Bankowy 2**  
**00-095 Warszawa**  
Shipping address: Podwale 82/475  
50-449 Wrocław

## NOTICE OF DEFECT

I hereby notify you that the product I purchased on ..... is defective. The following defect was found: .....

The defect was found on (date)..... In view of the above, pursuant to the Polish Civil Code of 23 April 1964, I demand:

- the replacement of the product for a new one\* (Article 561 § 1)
- repair of the product free of charge\* (Article 561 § 1)
- reduce the price of the product by the amount of PLN ..... (say: .....) Please transfer the amount to the account .....\* (Article 560 § 1)
- I withdraw from the agreement and request a refund to the bank account .....\* (Article 560 § 1)

Best regards

\*delete as appropriate